

BioCV Access & BioCV Security 6.0 Upgrade and Migration

Key Points

- A new license is required to complete the migration.
- Database migration will be carried out as part of the upgrade.
- All standard data and information will be migrated.
- Not included in this scope: time schedules and report configurations.

Compatibility & Device Requirements

- Devices with firmware below 2018 are not compatible with the newer system.
- Devices with ZAM 170 chipsets are not recommended and must be replaced.
- Device push version must be 2020 or above for proper push communication.

System & Security Requirements

- Existing BioCV Security 3.0 / 4.0 applications (Python, Apache, Django, etc.) are outdated.
- To fix vulnerabilities and improve stability, upgrading to BioCV Security 6.0 is strongly recommended.
- Support for BioCV Security 3.0 / 4.0 / 4.1.2 / 4.1.3 versions has been discontinued.
- The operating system must be a latest Windows version.
- Minimum specifications depend on the number of devices and users.
- Database must have sufficient storage space, especially if extended data retention is required.

Licensing Information

- App licenses are based on device models and can be upgraded from an existing license.
- Customers must provide the existing license ID for migration.
- Customers should retain their license information securely.
- If the server is changed, the existing license must be surrendered.

Important Licensing Rules

The ZKTeco license is bound to specific system parameters such as:

- MAC address
- Windows ID
- Other hardware/system details

Once the license is applied, these parameters cannot be changed without invalidating it. If system changes are required, the license must be reissued by ZKTeco, and a reissue fee applies.